

02/26/2014 09:03 AM

Mission: To promote public safety by holding offenders accountable for their actions and reducing the risk of future criminal behavior

## Complaint Status Detail Report: 1/26/2013 - 2/26/2014 All Institutions

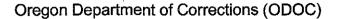
Complaint Status by Period

Type of Complaint	Accepted	Denied	Total Per Type
Non-Medical	2663	2925	5588
Medical	1082	503	1585
Discrimination	92	350	442
Total	3837	3778	7615

#### Ethnic Analysis for Complaints Filed by Period

Description	Accepted	Denied	Total Per Group
American Indian/Alaska Native (not of Hispanic origin)	136	90	226
Asian (not of Hispanic origin)	37	21	58
Black (not of Hispanic origin)	588	883	1471
Hispanic or Latino	281	249	530
Native Hawaiian or other Pacific Islander (not of Hispanic origin)			0
Other Racial Category			. 0
White (not of Hispanic origin)	2795	2535	5330
Unknown			0
Total	3837	3778	7615

By Incident Date





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By Incident Date

# Complaint Status Detail Report: 1/26/2013 - 2/26/2014 All Institutions

Total Complaints Status by Responsible Department

Responsible Department	Accepted	Denied	l'otal Per Department
BH\$	111	113	224
Canteen	73	63	136
Dental	44	21	65
Food Services	194	98	292
General Services	31	51	82
Health Services	965	448	1413
Inmate Services	123	79	202
Mail Room	4	4	8
Medical			0
Misc Discrim	1	5	6
Misc Legal	23	21	44
OCE	18	20	. 38
OISC	14	22	36
ОРМ	5	11	16
Other	124	392	516
Pharmacy			0
Physical Plant	57	21	78
Public Services		2	2
Rehabilitation Services	185	251	436
Religious Services	41	36	77
Security	1741	1977	3718
Transitional Services	75	137	212

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Complaint Status Detail Report: 1/26/2013 - 2/26/2014 All Institutions

By Incident Date

Total Complaints Status by Responsible Department



# Oregon Department of Corrections (ODOC) Produced by Humphreys, Jacob L 02/26/2014 09:03 AM

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Complaint Status Detail Report: 1/26/2013 - 2/26/2014 All Institutions

By Incident Date

Accepted Complaints by Facility/Area Per Month

Facility	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Total Per Area
CCCF										E GERMANIA CHARLES E ME ESA LA ESA E ME ESA			
Behavioral Health Services	2	1	1		2								6
Business Office/Trust										1			1
C unit	2	2	5	3	. 3	1	1	3	2	3	13	1	39
Canteen				-				1			1		2
Chapel	1					1							2
Clothing Room			3										3
Corridor						1							1
DSU	3	2	1	1	1	1	2	1	1				13
Dental				1						1			2
G unit	2					5	3	3	3	4	7	2	29
H unit	4	2		1	8	3				1		1	20
Infirmary	1		2	1	1		1			<del></del> -			6
J unit			1	1	2	1		1		1			7
K Unit			2	2	3	1		2	1	3		1	15
Kitchen med	1	1		1	1	· <u> </u>	1	1		1	1	2	10
MHI					1							-	1
MHU	2	2		1	2		1	2	1	2	2		15
Mailroom		1				1					1		3

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02/26/2014 09:01 AM

Mission: To promote public safety by holding offenders accountable for their actions and reducing the risk of future criminal behavior

Complaint Event Detail Report: 2/1/2011 - 2/26/2014

**All Institutions** 

By Incident Date

Complaints Events by Period

Total Complaints - Accepted: 12870

Denied: 9845

		-					
Last Event Recorded	Medical	NonMedical	Medical + NonMedical	Discrimination			
Grievance sent to Responder	52	212	264	A CONTRACTOR OF THE CONTRACTOR			
First late notice sent to responder	4	8	12	"-"			
Second late notice sent to responder	1	4	5				
Grievance closed	79	377	456	2			
Grievance suspended	7	9	16	2			
Grievance withdrawn	54	223	277	1			
Initial response received	2181	5371	7552	262			
Initial Grievance Denied	1213	7356	8569	154			
Grievance reopened		1	1				
1st Appeal sent to Responder	24	84	108	2			
First late notice for first appeal sent	2	5	7				
Second late notice for first appeal sent	1	1	2				
First appeal closed	28	100	128	1			
First appeal suspended	5	2	7				
First appeal withdrawn	17	30	47				
Response to first appeal received	427	998	1425	39			
First appeal denied	113	448	561	6			
First appeal reopened	4	5	9				
2nd Appeal sent to responder	14	71	85				
First late notice for second appeal sent			0				
Second late notice for second appeal sent		1	1				
Second appeal closed	13	25	38				
Second appeal suspended		1	1	-			
Second appeal withdrawn	10	12	22				

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Complaint Event Detail Report: 2/1/2011 - 2/26/2014

All Institutions

By Incident Date

Complaints Events by Period

Total Complaints - Accepted: 12870

Denied: 9845

Last Event Recorded	Wedical	NonMedical	Medical + NonMedical	Discrimination .
Response to second appeal received	528	996	1524	
Second appeal denied	64	189	253	
Second appeal reopened		4	4	
Other	9	28	37	4
Reopened, response received	3	4	7	
Initial Discrimination Complaint denied		2	2	780
Discrimination Complaint sent to responder			0	15
First late notice sent to responder (DC)	·	· ·	0	
Second late notice sent to responder (DC)			0	1
Discrimination Complaint closed			0	13
Discrimination Complaint suspended			0	1
Discrimination Complaint withdrawn			0	12
Discrimination Complaint reopened			0	
Total	4853	16567	21420	1295



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Complaint Event Detail Report: 2/1/2011 - 2/26/2014

**All Institutions** 

By Incident Date

Complaint Events Totals by Type

	Non-M	ledical	Med	ical	Combined Totals		
	Accepted Denied		Accepted	Denied	Accepted	Denied	
Grievances	8460	7529	3423	1247	11883	8776	
First Appeals	1193	450	509	113	1702	563	
Second Appeals	1081	190	553	65	1634	255	